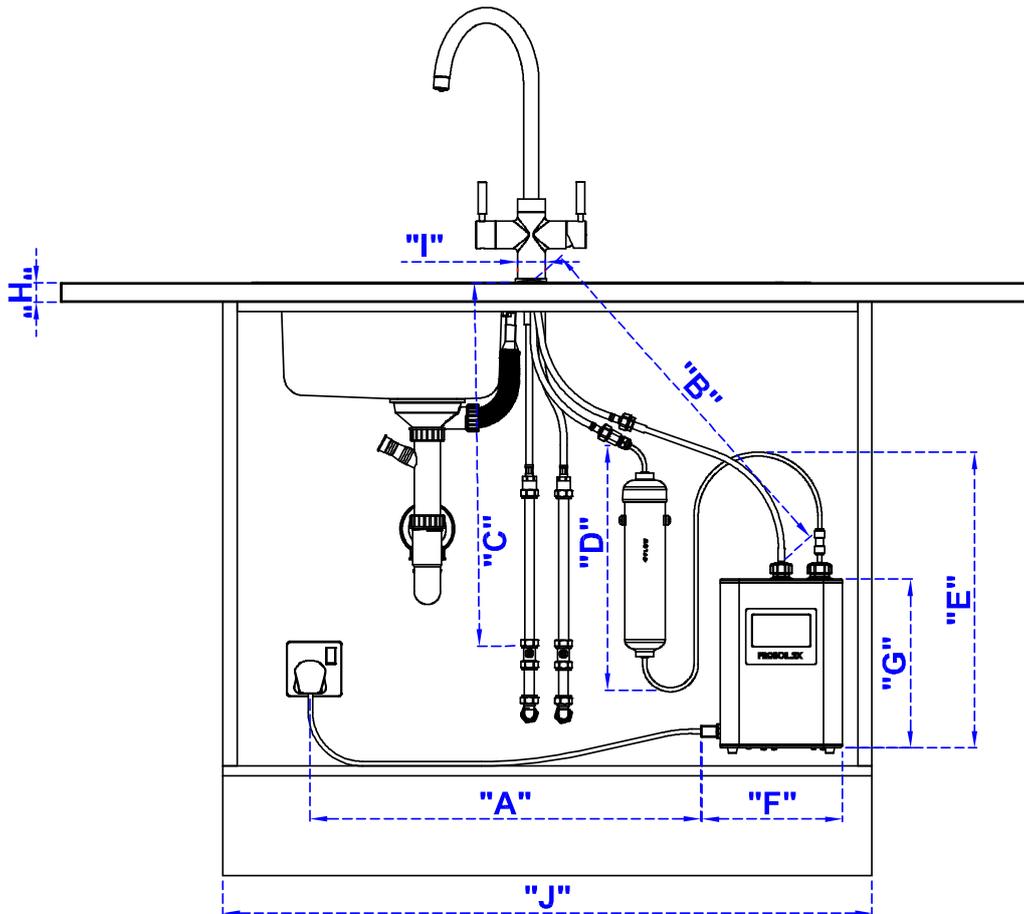


PROBOIL.2X Installation Requirements

Thank you for choosing our installation service, we trust it will offer you a convenient and professional service. To help us ensure this, please use the drawings and checklists here to confirm your new PROBOIL.2X system will fit and will also function as intended. If you have any questions regarding these requirements, please contact us on 02475 098 490 requesting PROBOIL INSTALLATION and a specialist technical advisor will return your call when available.

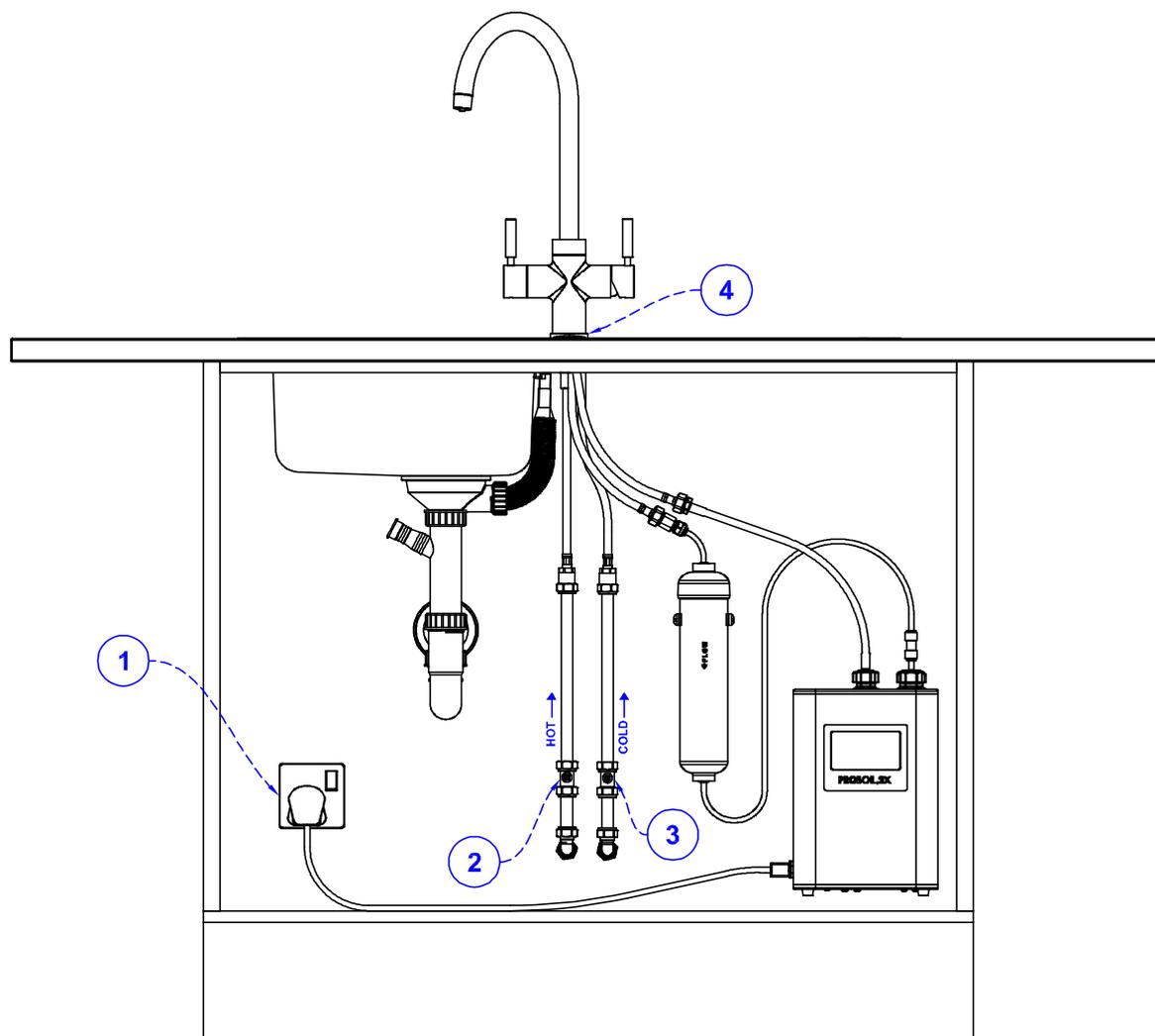
By purchasing our service you are agreeing all prerequisites have been met, so please check the cupboard where your installation is intended, confirming that the following dimensional and supply requirements are met.



Dimensional Requirements:

- A) Your power socket must be within the 140cm maximum power lead length
- B) There must be no more than the 100cm maximum distance between the boiler outlet and tap hole
- C) There must be no more than 30cm between the service (isolation) valves and the tap hole
- D) At least 45cm space is required for the filter and pipe connections when mounted vertically
- E) At least 45cm minimum height is required for the boiler and connections
- F) At least 22cm minimum width is required for the boiler and power connector
- G) The boiler height is 28cm
- H) There is a 4cm maximum sink or worktop thickness
- I) There must be a pre-existing tap hole of the industry standard 3.5cm diameter to suit the tap
- J) The minimum suggested base cabinet size is 50cm and it should not contain drawers or shelves

General Conditions:



Water and Electrical Supply Requirements:

- Ensure the mains electrical power socket is:
 - a. Earthed and has its own switch
 - b. 13A fused (supporting 1.5kW or greater)
 - c. Not located where the boiler or filter are intended to go
 - d. Permanently accessible during and after the installation, easily accessible and not reached through a cabinet wall or similar
- Ensure the hot water supply is:
 - a. Standard 15mm pipe terminated with a 15mm service (isolation) valve
 - b. At least the stated minimum bar pressure for the tap model to be installed (eg. fed from a combination boiler or pumped)
- Ensure the cold water supply is:
 - a. Standard 15mm pipe terminated with a 15mm service (isolation) valve
 - b. Supplying water at the normal pressure of between 1.5 bar and 5.5 bar static supply pressure (if your incoming pressure is higher, you should have already installed a pressure reducing valve to allow appliances such as boilers to be fitted safely).
 - c. Not supplied via a water softener
- The underside of the tap hole must be accessible to allow fitting.

1) When your product arrives, please check it is correct and has no obvious transport damage. (Late identification of a visible or obvious problem will not prevent cancellation charges.)

- 2) Please call our installation service number - 02 475 098 490 to arrange an appointment date that is convenient for you. We cannot confirm an appointment until the product has arrived on site.
- 3) We will clarify the process and answer any questions you may have during that booking call.
- 4) Prior to installation our installation a named service engineer will contact you to confirm the appointment time.
- 5) Safe access to the property and installation location must be possible for the duration of the scheduled appointment, with reasonable facilities provided to our engineer (working space, sufficient light etc) and someone must be present during the full duration of the scheduled appointment to sign for satisfactory completion.
- 6) The boxed Proboil product to be installed must be immediately available to the engineer on arrival.
- 7) Water and electrical isolation must be immediately possible during the call and there may be temporary interruption to general services elsewhere in the house during installation.
- 8) If the preinstallation requirements are not met at the time of your appointment, it may not be possible for the installation to be completed. We would then explain to you any work that needs to be completed first. If it is possible for the engineer to correct the issue at the time, they will either agree an additional charge for the additional work or inform you of the corrections that must be made before they return. If the engineer has to return on a subsequent occasion, you will unfortunately be charged for the second installation appointment due to travel costs and lost time.
- 9) We must assume you have checked all these installation prerequisites at the time of ordering. Missed or cancelled installation appointments will be charged at £85.00. You are agreeing to this condition, which is typical of such services, at the time of purchase. Any existing product removed or replaced will be left with yourselves for safe disposal.